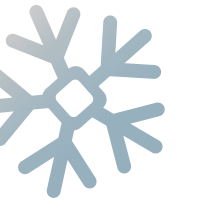


Taking transit in the winter



Plan ahead:

- Give yourself extra time on snowy days to get to your stop safely.
- Check for travel updates on the **Calgary Transit** website, or on X (Twitter) at **@calgarytransit**



Plan your trip using the **Transit app** or the Trip Planner on calgarytransit.com



Snow Detour Routes:

Some buses may go a **different route** when it snows. These orange signs help show which stops might be **closed** during a snow detour.

All Snow Detour routes & maps: calgarytransit.com/snowdetours

Dress for the weather:



Check the weather forecast and wear the proper clothes and footwear - whether it's **hot** or **cold**!

Read the signs:

Bus routes that stop at this stop →



Bus stop number ↑

See when your bus is coming by using the route number & stop number

call **Teleride: 403-974-4000**

or

text **Teletext: 74000**

Main phone line:


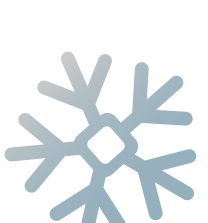

403-262-1000

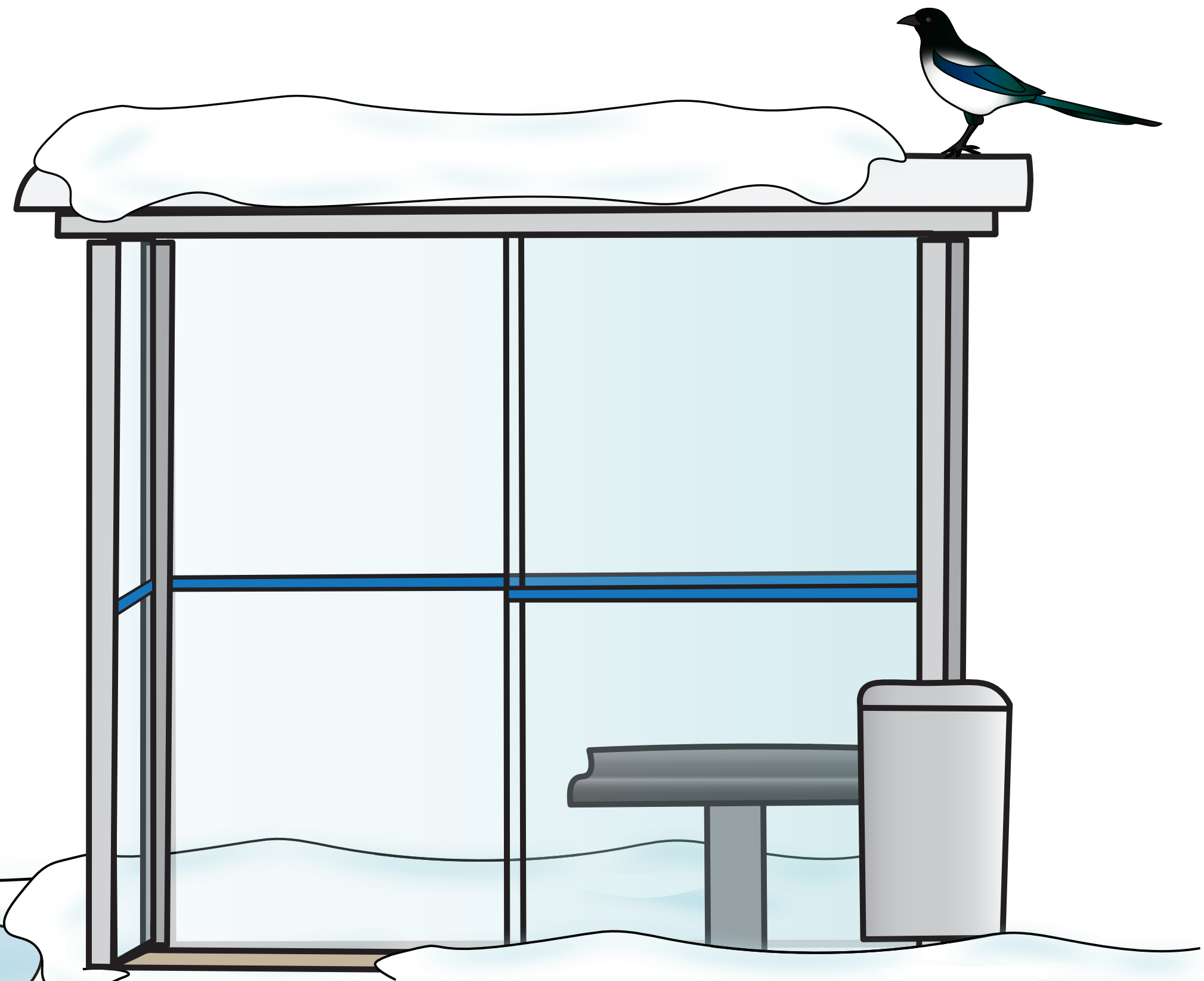
To report a concern, call this number, or text 74100



Taking transit in the winter

Snow clearing:

-  Snow is cleared when there's around 2 cm, then about once every 24 hours until it's done.
-  A plan is in place to make sure snow is cleared safely and as quickly as possible.
-  Crews have a lot to clear - like CTrain and MAX stations, pedestrian bridges, bus loops, parking lots, and bus stops.



Be careful of ice patches and snowbanks on sidewalks and around bus stops

Ask an Ambassador:

Transit Ambassadors are based at CTrain stations, and are always happy to answer any transit-related question!

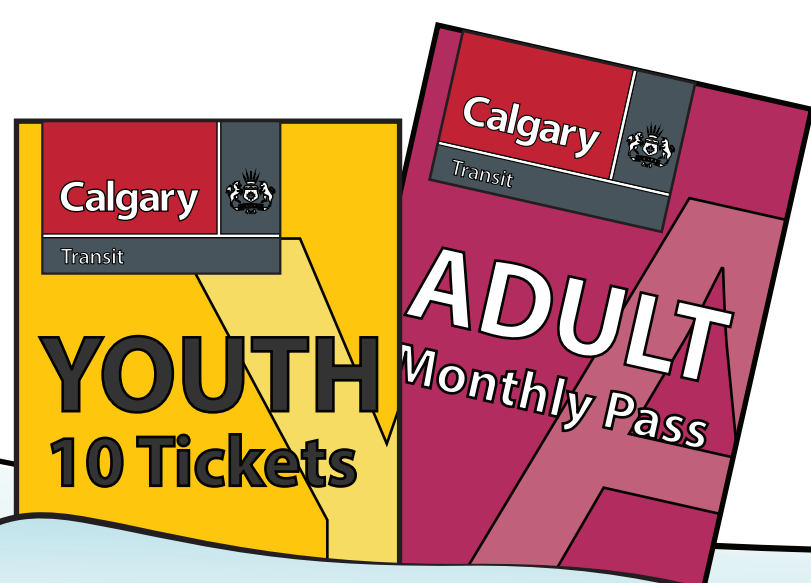
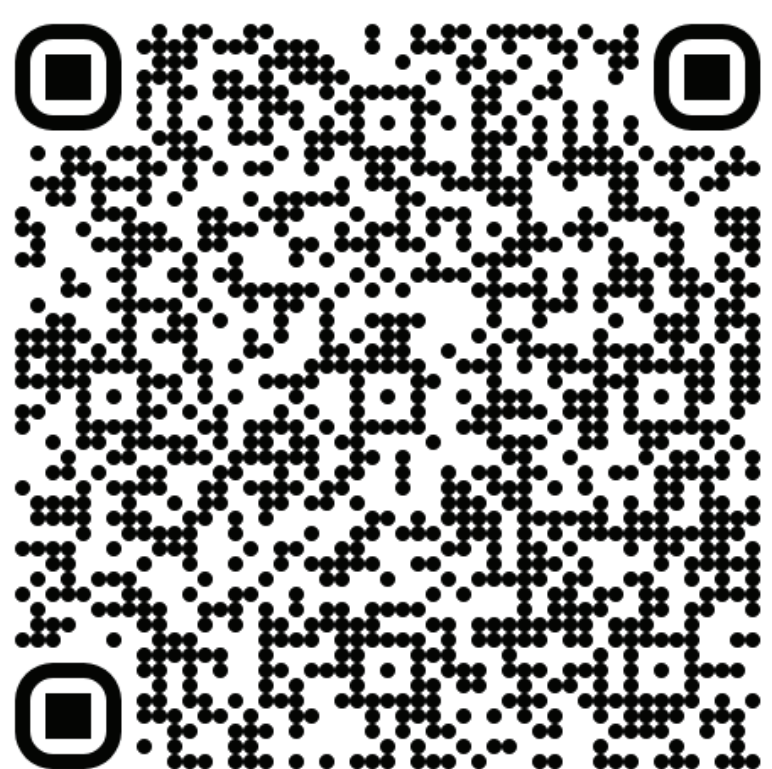
Some things they can help with are:

- reading schedules,
- figuring out where you're going,
- making sure you're on the right train,
- how to buy tickets,
- calling for assistance if you feel unsafe, etc.

Just look for the red Calgary Transit Ambassador vest!



Tickets & Passes:



You can pay for tickets and/or passes:

- on the bus,
- at CTrain ticket vending machines,
- through the **MyFare** and **Transit** apps,
- at a convenience store,
- at a **Calgary Transit** customer service centre,
- on the **Calgary Transit** website.